
OMNISSA HORIZON INSTALL - MAC

EDIPHY ADVISORS HELP DESK | (205) 314-8900

EDIPHY ADVISORS

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1. Click the below link to access the EdiPhy Employee Support Page: <https://ediphy.com/employee-support/>

1a. If you are not able to access this link successfully, you may also go to <https://ediphy.com/> and click Employee Support.

2. Click on the “**Omnissa Horizon Clients**” link under Downloads.

Employee Help Desk

If you are in need of technical assistance, please submit a support ticket to EdiPhy Advisor's Help Desk.

Help Desk

[Submit a support ticket through our secure portal for EdiPhy Advisors](#)

[Call: 205-314-8900 \(Internally, extension 890\)](#)

[Email: ediphy@buchanan-mail.onbmc.com](mailto:ediphy@buchanan-mail.onbmc.com)

[Password Self-Service \(Change Password\)](#)

[System Status](#)

Downloads

[Omnissa Horizon Clients](#)

Instructions

[Reset Your EdiPhy Password](#)

[Unlock Your EdiPhy Account](#)

[Install Omnissa Horizon Client – Mac](#)

[Install Omnissa Horizon Client – Windows](#)

[Enrolling in AD Self Service Plus](#)

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3. Next to Omnisca Horizon Client for macOS, click “Go to Downloads”.

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Home / Omnisca Horizon Clients

Download Omnisca Horizon Clients

Version:

Omnisca Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your Omnisca Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

Please Note: The latest 2412 client may not work with existing Zoom, Cisco, Nuance and Imprivata integrations

[Read More](#)

Product Resources

- [View My Download History](#)
- [Product Info](#)
- [Documentation](#)
- [Horizon Mobile Client Privacy](#)
- [Horizon Community](#)

Product Downloads Drivers & Tools Open Source Custom ISOs OEM Addons

Product	Release Date	
▼ Omnisca Horizon Client for Windows		
Omnisca Horizon Client for Windows	2026-08-24	GO TO DOWNLOADS
▼ Omnisca Horizon Client for macOS		
Omnisca Horizon Client for macOS	2026-08-24	GO TO DOWNLOADS

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4. Ensure the version you choose is the **latest version number** for the application and click “**Download Now**”.

The screenshot shows the Omnissona Customer Connect website. The navigation bar includes links for CUSTOMER CONNECT, Products and Accounts, Support, Knowledge, Learning, and Omnissona Connect. The main content area is titled 'Download Product' and features a 'Select Version' dropdown menu. The dropdown is open, showing a list of versions: 2606, 2603, 2512.1, 2512, 2506, 2503, and 2412. The version 2606 is highlighted, indicating it is the latest version. To the right of the dropdown, there are links for 'Product Resources', 'View My Download History', 'Product Info', 'Documentation', 'Horizon Mobile Client Privacy', and 'Horizon Community'. Below the dropdown, there are tabs for 'Product Downloads', 'Open Source', 'Custom ISOs', and 'OEM Addons'. The 'Product Downloads' tab is active, showing a table with columns for 'File' and 'Information'. The table lists the 'Omnissa Horizon Client for macOS' with a file size of 519.19 MB and a file type of dmg. A 'Read More' link is provided. The 'Download Now' button is highlighted with a red dashed circle.

omnissona CUSTOMER CONNECT Products and Accounts Support Knowledge Learning Omnissona Connect

Home / Omnissona Horizon Client for macOS

Download Product

Select Version 2606

Documentation 2606

Release Date 2603

Type 2512.1

2512

2506

2503

2412

Product Downloads Open Source Custom ISOs OEM Addons

Product Resources

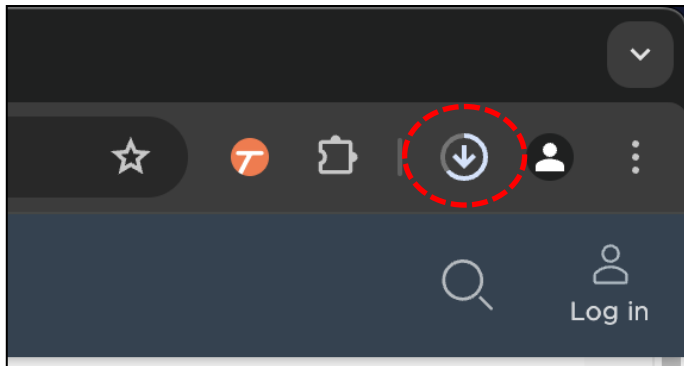
- View My Download History
- Product Info
- Documentation
- Horizon Mobile Client Privacy
- Horizon Community

File	Information
Omnissa Horizon Client for macOS	
File size: 519.19 MB	
File type: dmg	
Read More	

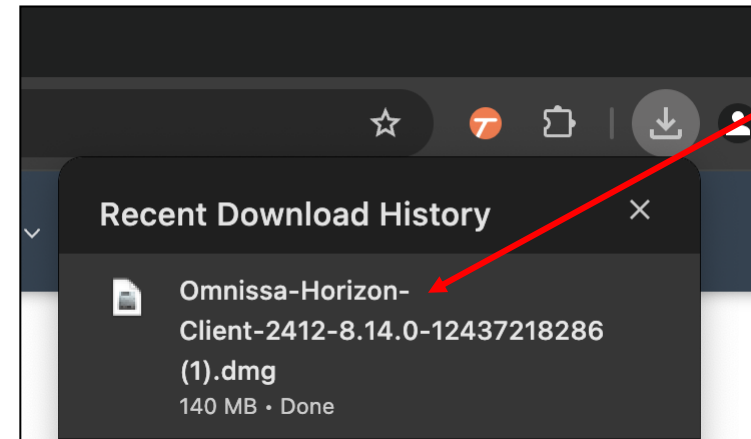
DOWNLOAD NOW

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5. After clicking “Download Now”, your download should start.

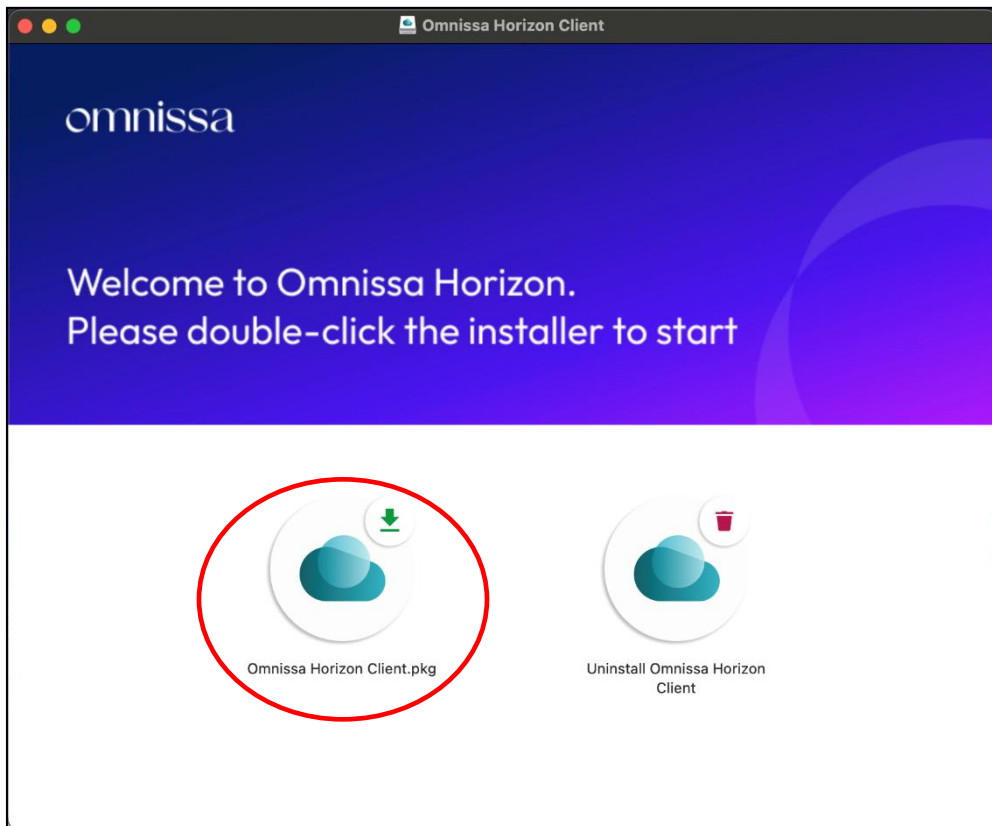


6. Once the download is complete, double click it.

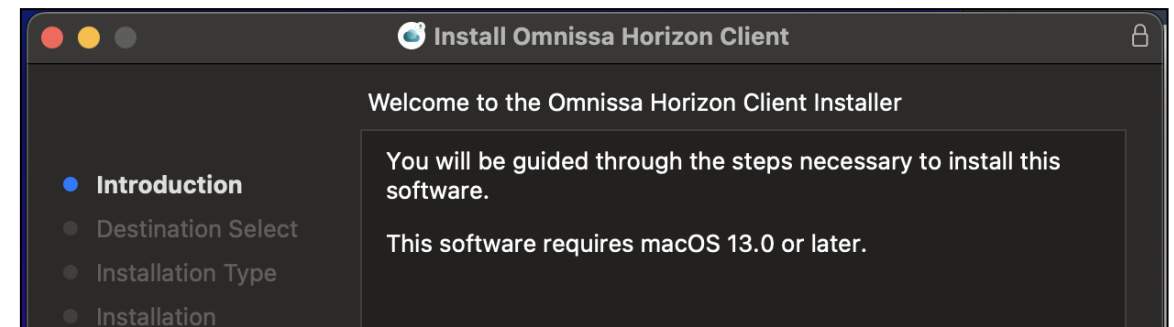


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7. After opening the download, an Installer window will pop up. Click “**Omnissa Horizon Client.pkg**” and follow the on-screen guide to install Omnissa Horizon.



7a. Review the Operating System (OS) requirements. If your device does not meet these requirements, you must update your OS before continuing.



7b. Instructions on how to identify, check, and update your OS can be found on the Apple Support page:

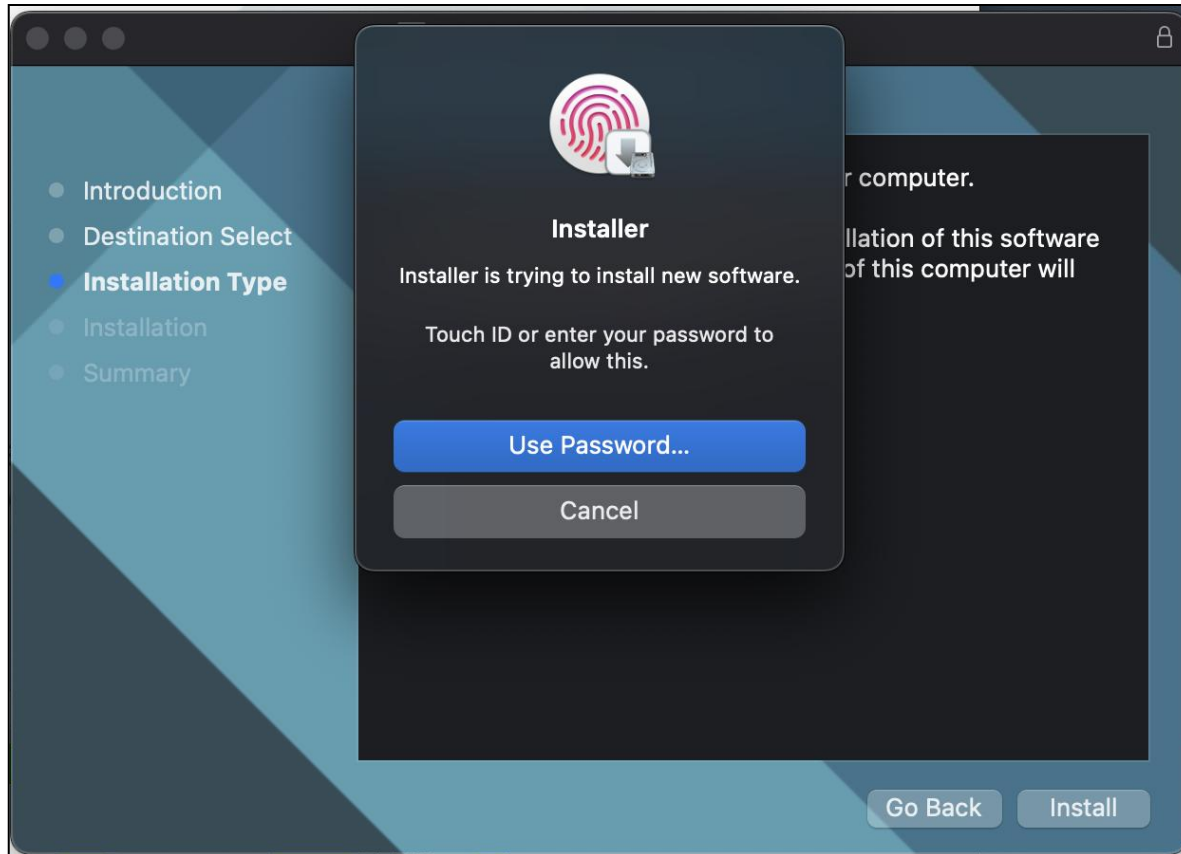
[Identify your OS – Mac](#)

[Check for updates – Mac](#)

[Update OS – Mac](#)

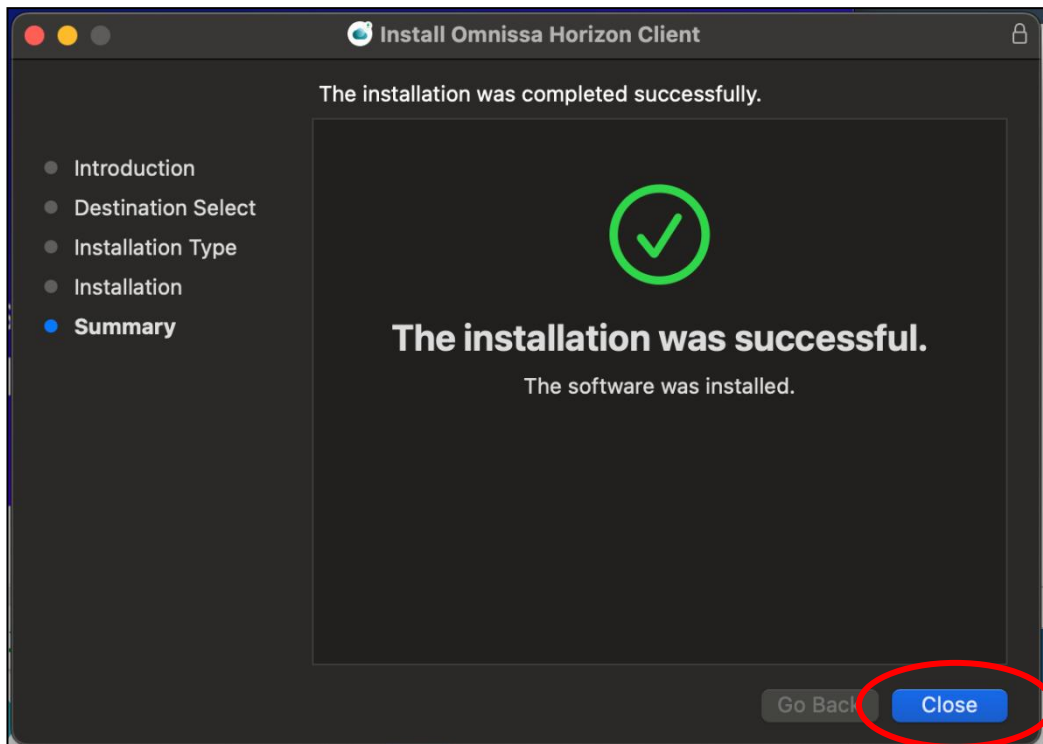
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7c. You may need to authorize the install.

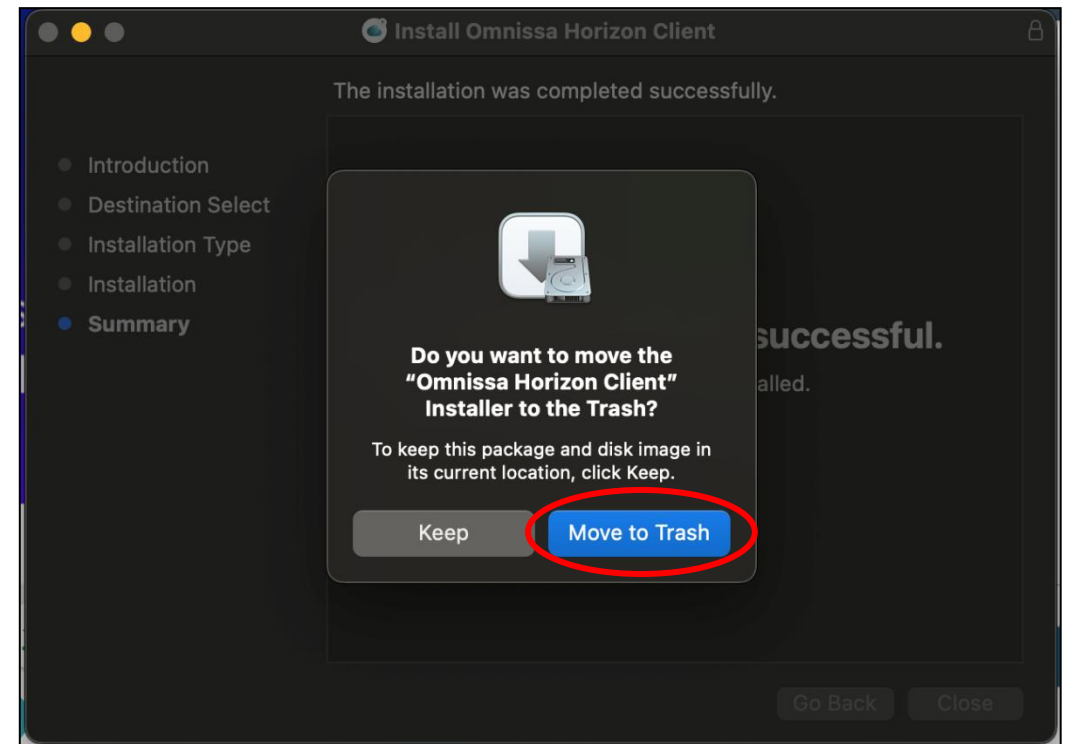


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8. You'll receive a success message when the install is complete. Click **Close**.



9. Since the install is complete, you do not need to keep the Installer on your device. Click **Move to Trash**.

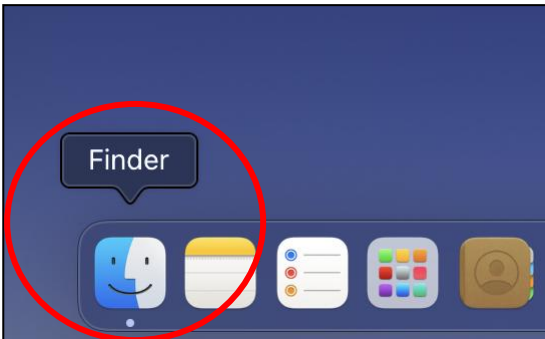


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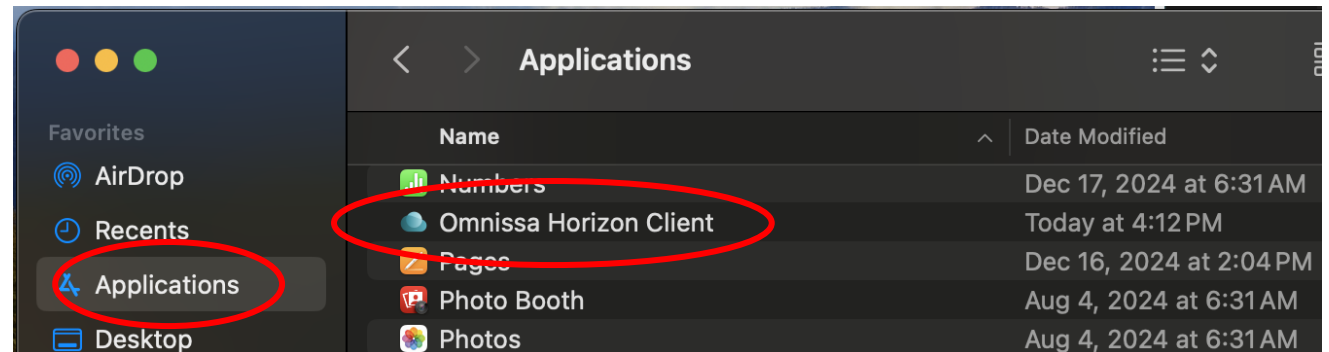
10. After you have installed the Omnissa application, you'll add the server to log in to EdiPhy's virtual environment. Please follow the remainder of this guide to log in.

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II. Find and open the **Omnissa application**.
Your Omnissa application can be found in
Finder (located in your dock).

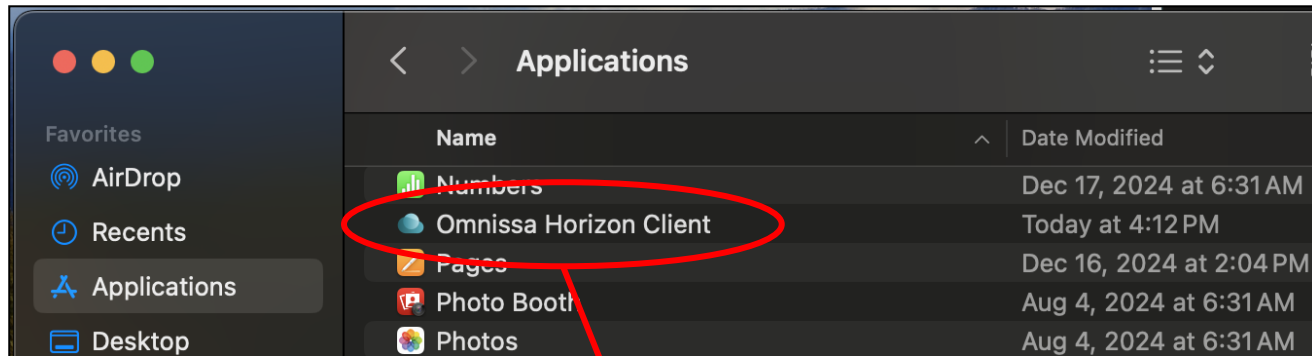


IIa. In Finder, double click **Applications**, then
double click **Omnissa Horizon Client**.



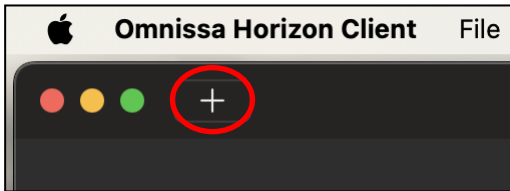
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11b. If you want to add Omnissa to your dock, click and drag Omnissa from Finder to your dock.

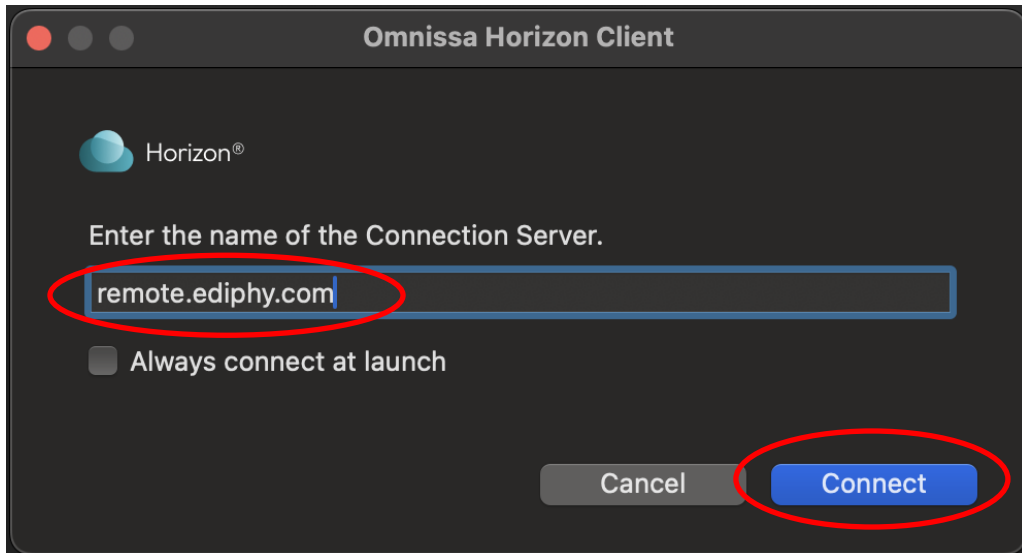


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12. After you open Omnissa, click the **New Server** button.

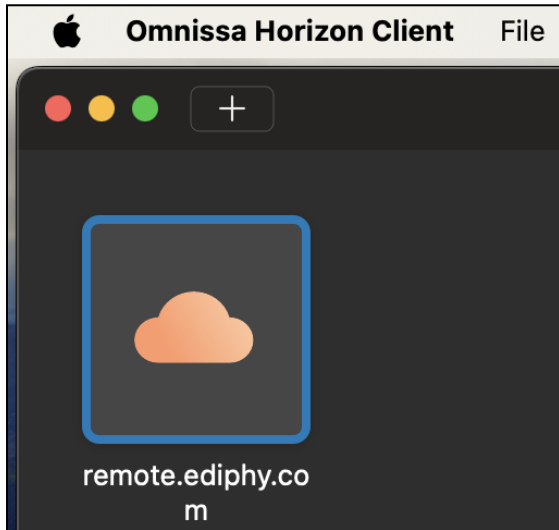


13. In the Connection Server field, enter “**remote.ediphy.com**” and click **Connect**.

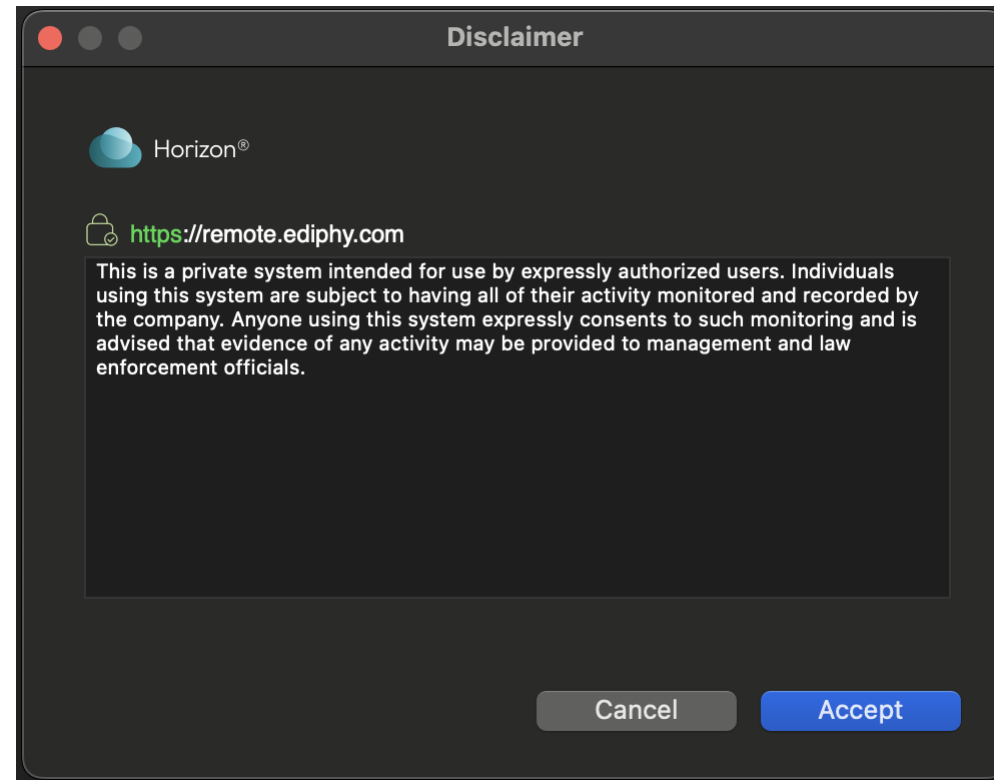


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14. Double click the newly added “remote.ediphy.com” server.

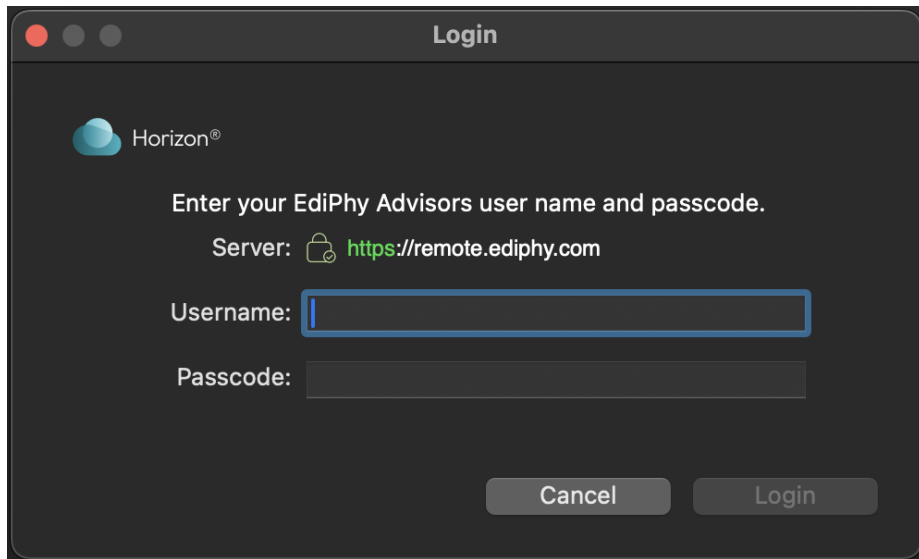


15. You will be prompted by the EdiPhy Security Agreement, click “[Accept](#)”.



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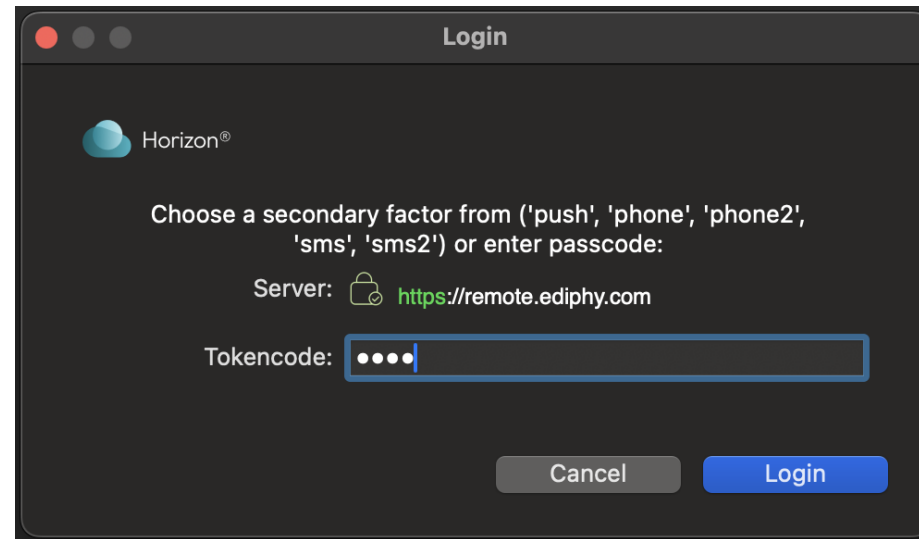
16. Enter your EdiPhy username and password in the appropriate field and click “Login” to proceed to the DUO 2-step authentication process.



The screenshot shows a macOS window titled "Login" with the Horizon logo. The text "Enter your EdiPhy Advisors user name and passcode." is displayed. Below this, the "Server:" field shows a lock icon and the URL "https://remote.ediphy.com". There are two input fields: "Username:" and "Passcode:". At the bottom, there are "Cancel" and "Login" buttons.

17. When the Duo Login box appears, enter “push”, “phone”, or “sms” in the “Next Code:” field, and click Login to use Duo by:

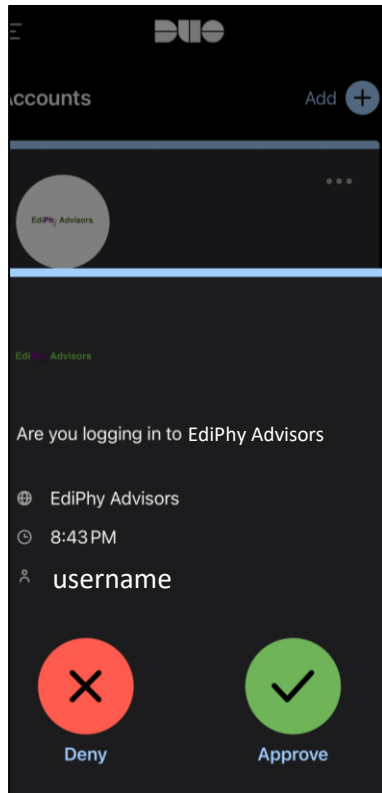
1. Pushing an authentication request to your smart phone.
2. Calling the phone number in your Duo profile.
3. Entering one of three passcodes texted to your phone.



The screenshot shows the same "Login" window, but now it prompts for a secondary factor. The text "Choose a secondary factor from ('push', 'phone', 'phone2', 'sms', 'sms2') or enter passcode:" is displayed. The "Server:" field remains the same. A new "Tokencode:" field is present, showing four dots. At the bottom, there are "Cancel" and "Login" buttons.

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17a. Duo Push method requires the DUO smart phone app. When selecting “push”, an authentication request is sent to the Duo app on your smart phone similar the one shown here.

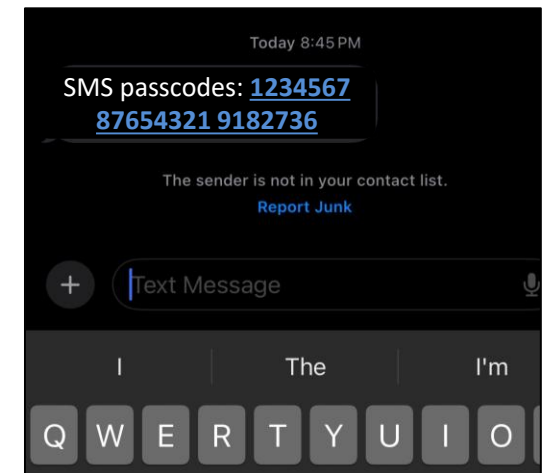


17b. When selecting “phone” and clicking Login, Duo will call the phone that you have set up in your Duo account to receive verification calls. This could be an office phone, mobile phone, or home phone. Answer the call and press any key on your phone keypad to authenticate.



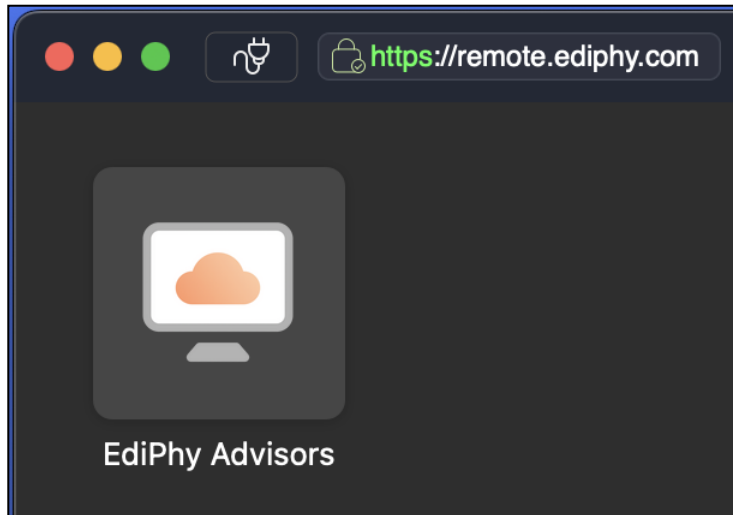
Updated: 10/2/2026

17c. When selecting “sms” and clicking Login, Duo will send a text message to the smart phone that you have set up in your Duo account. You will receive three sets of codes like the ones below, choose one set of numbers and enter them in the “Next Code:” field.

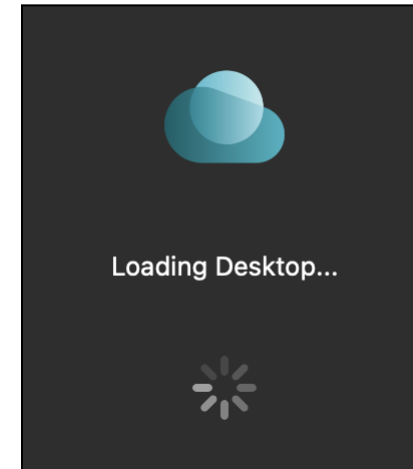


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17. Double click the **EdiPhy Advisors server box** to launch your EdiPhy desktop.



18. Your EdiPhy desktop should load successfully after a few minutes.



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If you're still experiencing issues after trying the provided solution, please contact our Help Desk for further assistance:

Call: (205) 314-8900

Email: ediphy@buchanan-mail.onbmc.com

Ticketing System and Live Chat: https://buchanan-dwp.onbmc.com/dwp/app/?user_domain=ediphy

If prompted, use [username]@ediphy.com and your EdiPhy password to log in.

Other guides can be found on our EdiPhy Employee Support page: <https://ediphy.com/employee-support/>