Reset Your EdiPhy Password

EDIPHY ADVISORS HELP DESK | (205) 314-8900

EDIPHY ADVISORS

RESET PASSWORD

1. Click the below link to access the EdiPhy Support Page: https://www.ediphy.com/support

    1a. If you are not able to access this link successfully, you may also open a web browser and go to Ediphy.com, hover over Support at the top right, and click Employee Support.

2. Click on the Green Change password button and it will take you to the ADSelfService Plus site.
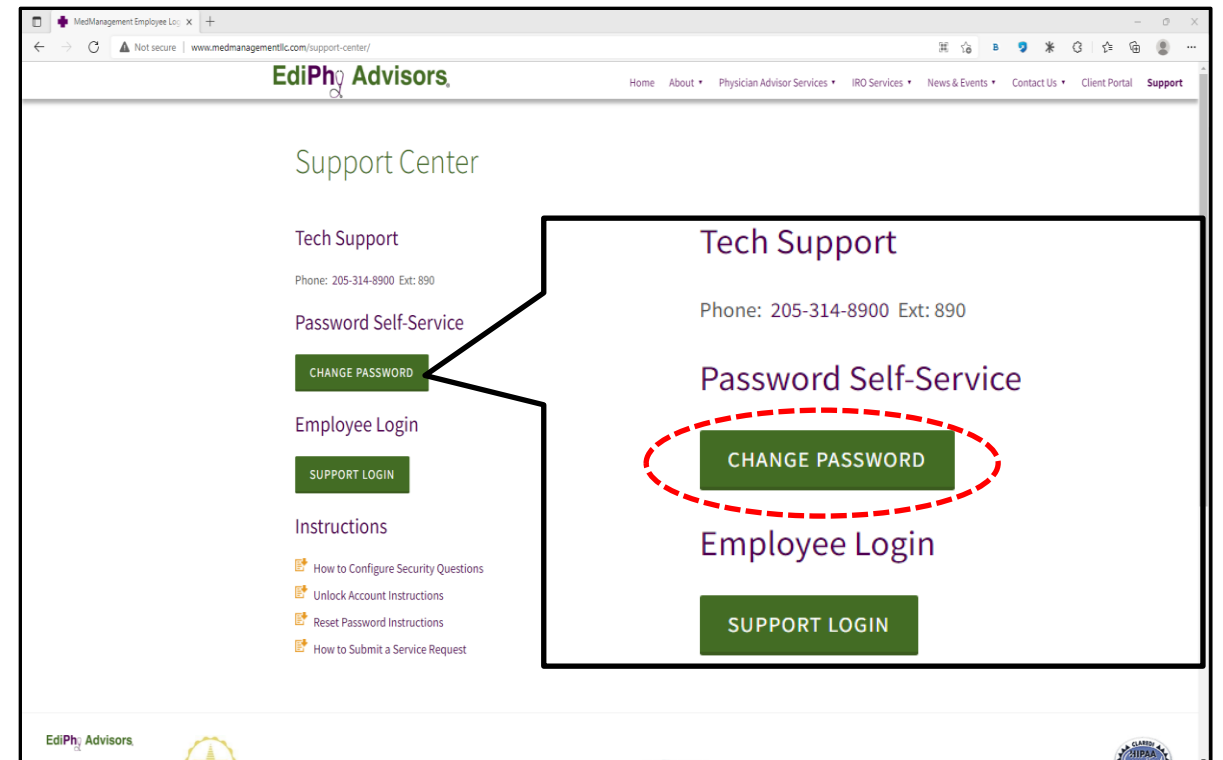
RESET PASSWORD

3. At the ADSelfService Plus website, click the drop-down arrow next to Forgot your password?
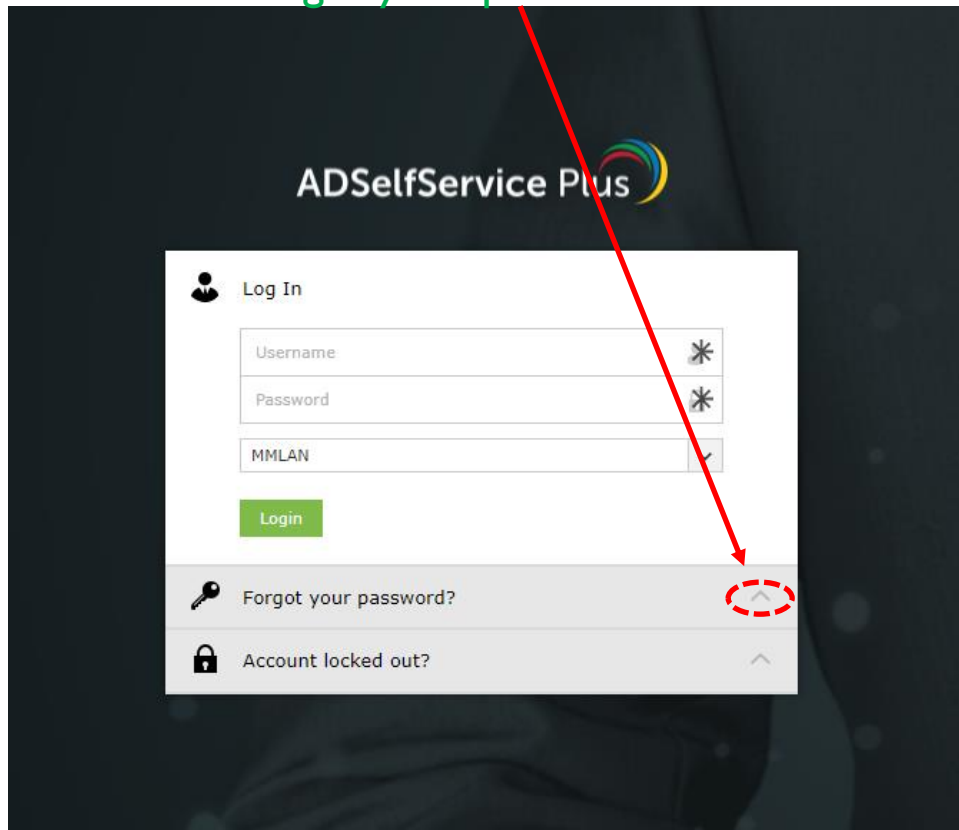
RESET PASSWORD

4. Enter your username only (this will be a one-word combination of your first initial and last name i.e. : John Smith= jsmith), leave the domain dropdown as "MMLAN", and click Continue.

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5. Next, you will be taken to a security page with two options: Security Questions or Duo Security. You may choose either option, but you must enter the characters in the box as requested before clicking Continue.

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6. If you chose the security question option, answer both security questions and enter the characters provided.

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6a. If you chose the DUO Security option, please choose your DUO option to continue:

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6b. You may need to click Text me new codes to receive SMS codes.

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7. Next, you will enter your new password, following the password criteria provided, then enter the characters provided in the empty box beneath them, then click the Reset Password.

Reset Password

*New Password

*Confirm New Password

— Minimum length should be at least 8
— Number of special characters to include 2
— Must contain at least 1 upper case character(s)
— Number of numerals to include 1
— Must not be a palindrome
— Must not have 5 consecutive characters from username
— Must not contain restricted patterns List
— Must contain at least 1 lower case character(s)

Type the characters you see in the picture below.

rppde7

rppde7

Cancel   Reset Password

- Minimum length should be at least 8
- Number of special characters to include 2
- Must contain at least 1 upper case character(s)
- Number of numerals to include 1
- Must not be a palindrome
- Must not have 5 consecutive characters from username
- Must not contain restricted patterns List
- Must contain at least 1 lower case character(s)

RESET PASSWORD

8. Once you have entered a new password, and entered the characters in the box, click Reset Password.

Reset Password

* New Password

* Confirm New Password

✔ Minimum length should be at least 8
✔ Number of special characters to include 2
✔ Must contain at least 1 upper case character(s)
✔ Number of numerals to include 1
✔ Must not be a palindrome
✔ Must not have 5 consecutive characters from username
✔ Must not contain restricted patterns List
✔ Must contain at least 1 lower case character(s)

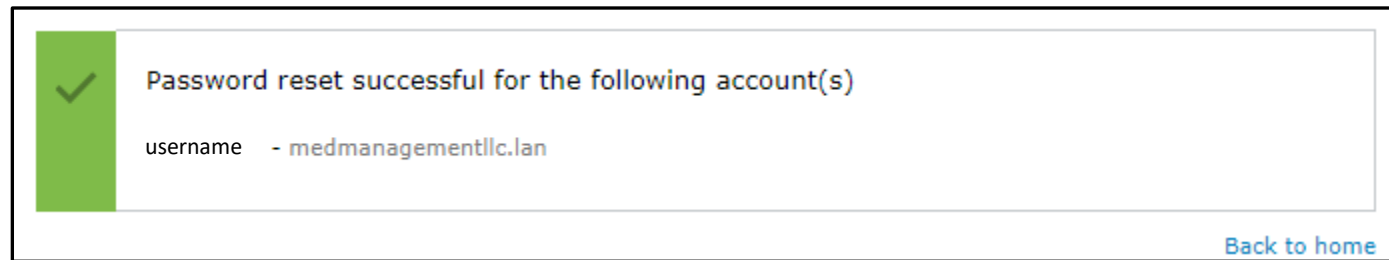Type the characters you see in the picture below.

37on33

Cancel   Reset Password

RESET PASSWORD

10. Once your password has been successfully reset, you should receive the following message:

Password reset successful for the following account(s)

username   - medmanagementllc.lan

Back to home

RESET PASSWORD

If you're still experiencing issues after trying the provided solution, please contact our Help Desk for further assistance:

Call: (205) 314-8900
Email: ediphy@buchanan-mail.onbmc.com
Ticketing System and Live Chat: https://buchanan-dwp.onbmc.com/dwp/app/?user_domain=ediphy
     If prompted, use [username]@ediphy.com and your EdiPhy password to log in.

Other guides can be found on our EdiPhy Employee Support page: https://www.ediphy.com/support